



603 N. Adams St.
Carroll, IA 51401

Phone: 712.775.2946
888.508.2946
Fax: 712.792.0056
www.westlanet.com

Received & Inspected

FEB 17 2009

FCC Mail Room

February 4, 2009

To: Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Suite TW-A325
Washington, DC 20554

(Original plus four copies)

Federal Communications Commission
Enforcement Bureau
Telecommunications Consumers Division
445 12th Street, SW
Washington, DC 20554

(Two copies)

Best Copy and Printing, Inc.
445 12th Street
Suite CY-B402
Washington, DC 20554

(One copy)

In re: Annual 47 C.F.R. 64.2009(e) CPNI Certification
EB Docket No. 06-36

Attached please see the above-referenced certification for BTC, Inc. for 2008.

Sincerely,

BTC, INC.

Megan Badding
Marketing/Sales/CS Manager

Enclosures

No. of Copies rec'd _____
List ABCDE _____

Annual 47 C.F.R. § 64.2009(e) CPNI Certification

EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2008.

Date filed: February 4, 2009

Name of company covered by this certification: BTC, Inc.

Form 499 Filer ID: 821922

Name of signatory: Megan Badding

Title of signatory: CSR/Sales/Marketing Manager

I, Megan Badding, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. § 64.2001 *et seq.*

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 *et seq.* of the Commission's rules. See attached accompanying statement of operating procedures.

The company has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI.

The company currently has no information with respect to the processes pretexters are using to attempt to access CPNI. At this time, we have not encountered known pretexting. Our protective measures against pretexters are outlined in the accompanying statement of operating procedures.

Signed: Megan Badding

Attachment: Accompanying Statement of Operating Procedures

Per the FCC CPNI rules [47 CFR §64.2009(e)] and as referenced in the attached signed certification, BTC, Inc., herein referenced as the Company hereby certifies that the Company [and its affiliates] is in compliance with the FCC CPNI rules and has outlined *some of the important operating procedures below in order to ensure the Company's compliance in the protection of CPNI:*

1. CPNI file has been updated in order to account for all FCC CPNI rules, including the recent revisions, and has been adopted by our Company.
2. CPNI Compliance officer has been designated to oversee all CPNI duties, training, and activity
 - a. Established an outbound marketing supervisory review process for the use of CPNI
 - b. Records are maintained for any marketing campaigns that utilize customers' CPNI for a minimum of one year
3. Employees have been trained on when they are, and are not, authorized to use or disclose CPNI
 - a. Disciplinary process has been defined and is in place for violations and/or breaches of CPNI
4. Carrier authentication requirements have been met
 - a. All customer during a customer-initiated telephone call are authenticated as being an authorized account contact before discussing CPNI (non-call detail)
 - b. Call detail is only released to customers during customer-initiated telephone contact only by the following FCC approved methods for the release of the requested call detail: BTC, Inc. does not use password method.
 - i. Sending the requested detail to the address of record (only a physical or email address associated with that particular account that has been in our company files for at least 30 days)
 - ii. Calling the customer back at the telephone of record (only disclosing if the customer was authenticated as being an authorized account contact)
 - iii. Having customer come in to Company's office and provide a valid government issued photo ID
5. Notice to customer of account change as customers are notified immediately when a customer creates or changes one of the following:
 - a. authorized user
 - b. address of record
 - c. customer response to a back-up means of authentication
6. Notice of unauthorized disclosure of CPNI, a notification process is in place in order to notify both law enforcement and customer(s) in the event of a CPNI breach within the timeline specified by the FCC
7. Opt-out method for approval of CPNI use for marketing campaigns is utilized
 - a. Customers are notified annually of their rights for the use of their CPNI in marketing campaigns
 - b. New customers are notified of the opt-out procedure as a part of the customer sign-up process
 - c. Billing system displays customer's opting status
 - d. Compliance officer retains CPNI notifications and opting records for at least two years
8. Additional protection measures are taken above and beyond the current FCC CPNI rules
 - a. Company takes reasonable measures to discover and protect against activity that is indicative of pretexting
 - b. Company maintains security of all CPNI, including but not limited to:
 - i. Documents containing CPNI are shredded



BTC, Inc.
d/b/a Western Iowa Networks

**Policy and Procedures Governing
Customer Proprietary Network Information**

Introduction

Statement of Company Policy-

Under applicable federal and state laws, BTC, Inc. d/b/a Western Iowa Networks, (the "Company") has a duty to protect the confidentiality and proprietary information of, and relating to, customers, other telecommunication carriers, and equipment manufacturers. To ensure full compliance with these laws and regulations, including, specifically, the rules of the Federal Communications Commission governing customer proprietary network information ("CPNI"), this Manual sets forth in detail the policy and procedures of BTC, Inc., d/b/a Western Iowa Networks governing the use, disclosure, and provision of access to such proprietary information.

Statement of Company Policy

*** Each employee of the Company is required to protect the confidentiality of Customer Proprietary Network Information (CPNI) and, shall comply with all policies and procedures set forth in this Manual.

*** Any violation of or departure from the policies and procedures set forth in this Manual shall be reported to the Company's CPNI Compliance Officer.

*** Any failure to comply with the policies and procedures set forth in this Manual shall result in disciplinary action including, but not limited to, suspension and/or termination of employment.



**The policies and procedures set forth in this manual apply to all Employees,
Officers, and Board Members of
BTC, Inc., d/b/a Western Iowa Networks.**

1. **Definition CPNI-** Customer Proprietary Network Information
 - A. Includes personally identifiable information derived from a customer's relationship with a wireline or wireless telephone company. Every telecommunications carrier has the duty to protect the confidentiality of its customers' CPNI.
 - B. Information contained in the billings pertaining to telephone exchange service or telephone toll service received by a customer of a carrier. CPNI includes highly-sensitive personal information such as phone numbers called by a consumer; the frequency, duration, and timing of such calls, and any services purchased by the consumer, such as call waiting.
2. **Account Information-** Account information that is specifically connected to the customer's services relationship with the carrier, including such things as an account number or any component thereof, the telephone number associated with the account, or the bill's amount.
3. **Address of Record-** An address of record whether postal or electronic, is an address that the carrier has associated with the customer's account for at least 30 days.
4. **Call Detail Information-** Any information that pertains to the transmission of specific telephone calls, including, for outbound calls, the number called, and the time, location, or duration of any call and, for inbound calls, the number from which the call was placed, and the time, location, and duration of any call.
5. **Telephone number of record-** The telephone number associated with the underlying service, not the telephone number supplied as a customer's "contact information"
6. **Valid Photo ID-** A valid photo id is government- issued means of personal identification with photograph such as drivers license, passport, or comparable ID that is not expired.



Confidentiality of CPNI

1. The company may only use, disclose, or permit access to individually identifiable CPNI-
 - a. as required by law
 - b. with the approval of the customer; or
 - c. in providing the telecommunication service from which the CPNI is derived or in providing services necessary to, or used in, providing such telecommunications service.
2. Disclosure upon Request by customers. The company shall disclose CPNI, upon affirmative written request by the customer, to any person designated by the customer.

Conduct Expressly prohibited by the Company

1. The following are expressly prohibited by the Company:
 - a. Sale or possession of CPNI
 - b. Use of CPNI to track customers' use of competitors' services
2. Any violation of this section shall be grounds for immediate termination of employment and, as applicable, referral to federal and/or state law enforcement authorities for further action. The Company may, however, in its discretion take alternative disciplinary action against any employee, officer, or board member of the Company found to have violated this section.

Permitted uses and Disclosures of CPNI

1. The company may use CPNI obtained from its customers, either directly or indirectly through its agents.
 - a. To initiate, render, bill and collect for telecommunications services.
 - b. To provide marketing, in compliance with FCC guidelines
 - c. To protect the rights or property of the Company, or to protect users and other carriers from fraudulent or illegal use of or subscription to, such services.
 - d. For provision of information services
 - e. In its provision of maintenance and repair services



Company Policies and Procedures

1. **Unauthorized Use of CPNI-** The Company regards any unauthorized or improper use, disclosure or access to CPNI as a serious offense, and will take appropriate disciplinary action, which may include suspension and/or termination of employment.
2. **Customer Request for CPNI-**
 - a. CPNI may be disclosed only to the customer or a third party designated by the customer to receive the customer's CPNI. The Company requires all employees to ensure that the person requesting CPNI is authorized to receive such CPNI. The Company requires authentication of a customer's identification prior to the release of CPNI on customer initiated telephone contacts or in-store visit.
 - b. The Company will disclose call detail on a customer initiated call only by sending the call detail to an address of record, calling the customer at the telephone or record, or if customer brings in a valid ID into one of our locations.
 - c. If the customer is able to provide call detail information to the Company's employee during a customer-initiated call without the Company employee's assistance then the employee is permitted to discuss the call detail information provided by the customer.
 - d. The Company will disclose non-call detail CPNI on a customer-initiated call if the customer provides identity authentication. Identity authentication may include last four of social security number, address, and telephone number.
3. **Notice to Customers of Account Change-** The Company will notify the customer immediately when the following are created or changes (1) back up or forgotten passwords (2) the address of record (3) adding additional users to account.
4. **Records of Disclosure of CPNI-** The Company shall maintain a record of its own or any affiliates sales and marketing campaigns (if any) that use their customer's CPNI. The Company's Sales and Marketing Manager is responsible for maintaining this record, which shall include a description of each campaign, the specific CPNI that was used in the campaign, and what products and services were offered as part of the campaign. This record shall be kept for a minimum of one year.

5. **Duty to report violation or departure from CPNI Policies and Procedures Manual-** Each employee, officer, or board member of the Company has an affirmative duty to ensure compliance by the Company of the requirements under federal and state law governing the use of CPNI. Any employee, officer, or board member of the Company who knows of or has reason to believe that a violation of or departure from the policies and procedures set forth in this Manual has occurred or will occur shall immediately notify your immediate Manager, Executive Officers, or CEO, or any member of the Board of Directors if the CEO is the subject of the suspected violation.
6. **Notice to Law Enforcement of Unauthorized Disclosure of CPNI-** The Company must notify law enforcement of a breach of its customer's CPNI no later than seven business days after a reasonable determination of a breach by sending electronic notification through a central reporting facility to the United States Secret Service (USSS) and the Federal Bureau of Investigation. The Company will not notify customers or disclose the breach to the public until 7 full days have passed after the notification to the USSS and the FBI except as provided in FCC guidelines. The Company will maintain a record of breaches discovered, notifications made to the USSS and the FBI and notifications made to customers. The record will include, if available, dates of discovery and notification, a detailed description of the CPNI that was the subject of the breach and the circumstances of the breach. The record must be retained for 2 years.
7. **Employee annual certification/training-** All employees of the Company shall be given a copy of this Manual. All employees are required annually to review the manual and to certify in writing that he or she understands and will adhere to the policies and procedures in this manual.
8. **Annual Certificate of Compliance-** The Company's Officer of Compliance shall annually sign a CPNI compliance certificate stating that the officer has personal knowledge that the Company has established policies and procedures that are adequate to ensure compliance with the FCC's CPNI rules.

Customer Proprietary Network Information (CPNI) Rules and Training

Employee Acknowledgement:

I understand that if BTC, Inc. determines that I have violated the CPNI rules, I may be subject to disciplinary action up to and including termination of employment. I understand and agree to comply with the CPNI rules in all respects, and I will contact my Department Manager if I have questions regarding these rules.

I acknowledge that I have received CPNI training and received a copy of the manual on BTC, Inc.'s Policies and Procedures Governing Customer Proprietary Network Information ("Manual"). I understand the content of the training and the manual. I understand and agree to comply with all aspects of the training and manual, and I will contact my Department Manager if I have questions regarding the training or the manual.

Employee Signature

Date

Printed Name of Employee

Training CPNI 2008:

1. March 26th, 2008- A staff meeting was held and we had our annual CPNI training. Compliance Officer, Megan Badding handed out our CPNI manuals and trained staff our company's policies and procedures governing CPNI. Staff was given an acknowledgement that they were trained and fully understands CPNI. These forms are to be turned back into our HR department and kept on file.

Notification to our Customers 2008-

1. February 2008- Opt out notifications were sent to all our customers. We put our 800 number and an email address if customers wanted to opt out. If we are notified that a customer would like to opt out we will set an alert in our operating system. When CSR pulls that customer's account up an alert will pop up stating "Do Not Market" Insert attached.

Customer Proprietary Network Information

Special Notice Regarding Your Account Information

Breda Telephone Corp. and subsidiaries d/b/a Western Iowa Networks (WIN) knows the importance of personal privacy to our customers. WIN keeps all account information strictly confidential to the fullest extent possible and uses industry-accepted technology to safeguard customer data. Recent changes in federal law concerning telecommunications companies regulate the use of account information to selectively market specific products and services to specific customers.

To what kind of information are we referring?

This information, legally referred to as Customer Proprietary Network Information (CPNI) includes data such as which long distance carrier you have chosen, what calling features you use and which calling plans, if any, to which you may be subscribed.

Who uses this information and is it protected?

Only WIN can see or use this information. It is never released to outside companies. You have the right, and we have the duty under federal law, to protect the confidentiality of this type of information.

What do I need to do?

No action on your part is necessary unless you wish to restrict WIN's use of this type of information to contact you for the purpose of tailoring our service offerings to your individual needs. Should you wish to restrict use of your CPNI, please call us at 888-508-2946 or send an e-mail to cpnidata@westianet.com with your request within 30 days of receipt of this notice. Restricting CPNI may make you ineligible to receive information from WIN about new products and services, promotions and packaged offerings.

How does this affect services I receive?

Whatever you decide will not affect the provision of any services to which you subscribe. Your approval or denial for use of CPNI will remain valid until you tell us otherwise. Again, we only use your account information to market other telecommunications services and products the company offers and no action is required on your part unless you wish to restrict our use of your CPNI. You will still receive monthly bill inserts, quarterly newsletters and other publications that are sent to all customers at the same time, so that you are kept up to date on what is happening in the company.

We look forward to being able to serve your telecom needs more efficiently with new and existing products and services based on the information we know about your account.

1-888-508-2946

One Company.

Local Choice. Local Service.





CPNI Certification Memo

Date: March 1st, 2008

To: Megan Badding

From: Denise Webber

RE: WINwireless

I hereby certify the attached targeted marketing pieces:

| | |
|---|-------------------|
| | Bill Insert |
| x | Direct Mail Piece |
| | eMail Message |

| | |
|--|------------------------------|
| | Bill Message |
| | Suggestive Marketing Message |
| | Other: |

from Western Iowa Networks and/or one of its subsidiary companies is in compliance with The Federal Communications Commission (FCC) Order 07-22. No use of customer CPNI was used without the customer's approval.

A handwritten signature in cursive script, appearing to read 'Megan Badding', is written over a horizontal line.

Megan Badding
Western Iowa Networks CPNI Compliance Officer

WINwireless March 2008 Direct Mail



Finally high speed Internet is now available to our dial-up customers. No modems, no equipment to rent or purchase, no more waiting!

up to **1MB.....\$69.99/mo**
Standard Installation....\$99

Get it today!

1-888-508-2946
www.westisnet.com

Internet Terms and Conditions

WINwireless is available in limited rural areas. Connection to this service and speeds up to 1MB are not guaranteed and may vary depending on your location. Distance from our tower and large objects such as other buildings and trees may be factors in determining your eligibility. A 12 month contract is required with the first month and cost of installation due at time of purchase. Standard installation includes all necessary equipment for a basic install. Any installation requiring additional material or additional distance location will be charged accordingly.

WIN services may only be used for lawful purposes. The transmission of any material violating U.S. or state regulations is expressly forbidden. Transmissions include, but are not limited to, material protected by trade secret, material judged threatening in nature and/or copyrighted material.

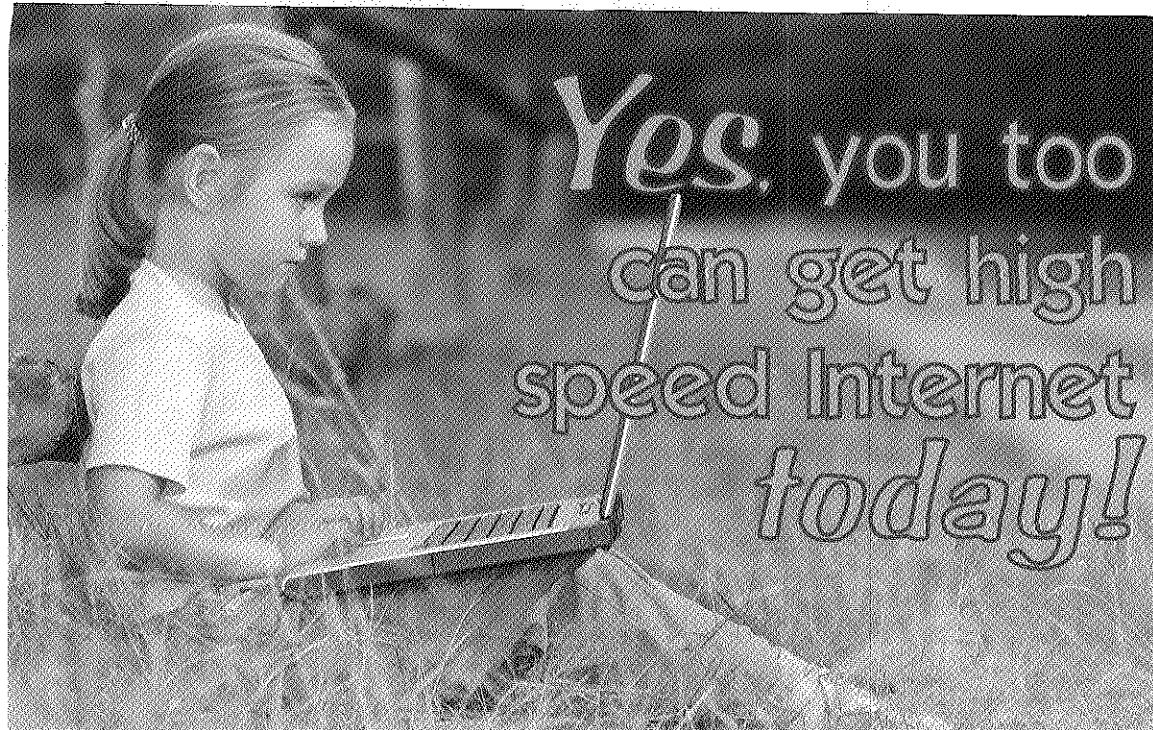
WIN exercises no control over the contents of information passing through its systems. Additionally, no warranties of any kind, whether expressed or implied, exist for any service provided by WIN; nor will WIN be responsible for any damages. WIN specifically denies any responsibility for the accuracy, quality, or suitability of information obtained through its services.



**603 N Adams
Carroll, IA 51401**

**Breda Office hours: Mon-Fri 8am-5pm
Carroll Office hours: Mon-Fri 8am-6pm, Sat 10am-2pm**

WINwireless June 2008 Direct Mail



**Affordable high speed
Internet is now available in
your area.**

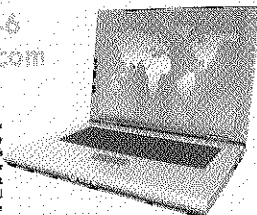
up to 1MB.....\$69.⁹⁹/mo
Standard Installation....\$99

Get it today!

1-888-508-2946
www.westnet.com

Internet Terms and Conditions

WINwireless is available in limited rural areas. Connection to this service and speeds up to 1MB are not guaranteed and may vary depending on your location. Distance from our tower and large objects such as other buildings and trees may be factors in determining your eligibility. A 12 month contract is required with the first month and cost of installation due at time of purchase. Standard installation includes all necessary equipment for a basic install, which includes 150' of Cat5e shielded cable, basic mounting brackets and in-line surge protector. Any installation requiring additional material or additional distance location will be charged accordingly. WIN services may only be used for lawful purposes. The transmission of any material violating U.S. or state regulations is expressly forbidden. WIN exercises no control over the contents of information passing through its systems. Additionally, no warranties of any kind, whether expressed or implied, exist for any service provided by WIN; nor will WIN be responsible for any damages. WIN specifically denies any responsibility for the accuracy, quality, or suitability of information obtained through its services.



Western Iowa Networks
603 N Adams St
Carroll, IA 51401

WINwireless Direct Mail List Sample

| Name | Address | City | St | Zip |
|--------------------|----------------------|---------|----|-------|
| Dennis Holmes | 1346 390th St | Auburn | IA | 51433 |
| Larry Skinner | 1391 380th St | Auburn | IA | 51433 |
| Kenneth Steinkamp | 1405 400th St | Auburn | IA | 51433 |
| Doug Wurr | 1416 380th St | Auburn | IA | 51433 |
| Henry Otto | 1460 380 St | Auburn | IA | 51433 |
| Clint Kanne | 1465 400th St | Auburn | IA | 51433 |
| Richard Wurr | 1475 380th St | Auburn | IA | 51433 |
| Harold Janssen | 1476 370th St | Auburn | IA | 51433 |
| Rick Brockman | 1495 380th St | Auburn | IA | 51433 |
| Dave Pudenz | 1507 390th St | Auburn | IA | 51433 |
| Dennis Alspach | 1511 400th St | Auburn | IA | 51433 |
| Rick Slevers | 1512 390th St | Auburn | IA | 51433 |
| Kenneth Knobbe | 23376 100th St | Auburn | IA | 51433 |
| Jerry Neland | 3516 380th St | Auburn | IA | 51433 |
| Jack Hensel | 3615 380th St | Auburn | IA | 51433 |
| John Hensel | 3621 380th St | Auburn | IA | 51433 |
| Linus Pudenz | 3681 400th St | Auburn | IA | 51433 |
| Sean Jergen | 3708 Dakota Ave | Auburn | IA | 51433 |
| Norman Wernimont | 3744 Durant Ave | Auburn | IA | 51433 |
| Jeff Zimmerman | 3761 Fletcher Ave | Auburn | IA | 51433 |
| Current Resident | 3765 Yankee Ave | Auburn | IA | 51433 |
| Current Resident | 3768 Dakota Ave | Auburn | IA | 51433 |
| Clint Sigmon | 3794 Fletcher Ave | Auburn | IA | 51433 |
| Terry Finley | 3811 Fletcher Ave | Auburn | IA | 51433 |
| Arlin Sigmon | 3825 Xavier Ave | Auburn | IA | 51433 |
| Eric Steinkamp | 3830 Xavier Ave | Auburn | IA | 51433 |
| Scott Jacobs | 3834 Dakota Ave | Auburn | IA | 51433 |
| Mike Nolte | 3875 Yankee Ave | Auburn | IA | 51433 |
| Randy Neland | 3885 Xavier Ave | Auburn | IA | 51433 |
| Kelth Pudenz | 3908 Xavier Ave | Auburn | IA | 51433 |
| J Pudenz | 3930 Yankee Ave | Auburn | IA | 51433 |
| Melvin Pudenz | 3974 Dakota Ave | Auburn | IA | 51433 |
| Cletus Pudenz | 3980 Dakota Ave | Auburn | IA | 51433 |
| David Tiefenthaler | 3991 Yankee Ave | Auburn | IA | 51433 |
| Daniel Hermen | 15598 Ivy Ave | Breda | IA | 51436 |
| David Lemmon | 18091 160th St | Breda | IA | 51436 |
| Charles White | 10176 Mahogany Ave | Carroll | IA | 51449 |
| Don Ihcke | 10356 Phoenix Ave | Carroll | IA | 51401 |
| Kevin G. Hoffman | 10608 Olympic Ave | Carroll | IA | 51401 |
| Paul Grote | 12768 Klttyhawk Ave | Carroll | IA | 51401 |
| Jason Clausen | 12857 Klttyhawk Ave | Carroll | IA | 51401 |
| Greg Pudenz | 12892 Highway 71 | Carroll | IA | 51401 |
| Leon Hermen | 13286 Klttyhawk Ave | Carroll | IA | 51401 |
| David Teske | 13425 Klttyhawk Ave | Carroll | IA | 51401 |
| David Baumhover | 13556 Mahogany Ave | Carroll | IA | 51401 |
| Tony Potthoff | 13598 Highway 71 | Carroll | IA | 51401 |
| Bryan Becker | 13673 Noble Ave | Carroll | IA | 51401 |
| Tom Nees | 13883 Highway 71 | Carroll | IA | 51401 |
| Current Resident | 13886 Jewel Ave | Carroll | IA | 51401 |
| Alan Brinks | 13904 Jewel Ave | Carroll | IA | 51401 |
| Current Resident | 13934 Jewel Ave | Carroll | IA | 51401 |
| Berger Residence | 13941 Juniper Ave | Carroll | IA | 51401 |
| Current Resident | 13946 Juniper Ave | Carroll | IA | 51401 |
| Kenny Haugerich | 13950 Juniper Ave | Carroll | IA | 51401 |
| Tigges Residence | 13952 Jewel Ave | Carroll | IA | 51401 |
| Kenny Vonnahme | 13962 Juniper Ave | Carroll | IA | 51401 |
| Current Resident | 13968 Jewel Ave | Carroll | IA | 51401 |
| Snyder Residence | 14009 Jewel Ave | Carroll | IA | 51401 |
| Scott Quandt | 14013 Center St | Carroll | IA | 51401 |
| Jeff Lee | 14026 Mt. Carmel Ave | Carroll | IA | 51401 |
| Current Resident | 14032 Mt. Carmel Ave | Carroll | IA | 51401 |
| Bruce Ridder | 14041 Center St | Carroll | IA | 51401 |
| Current Resident | 14054 Center St | Carroll | IA | 51401 |
| Michael Loew | 14058 Mt. Carmel Ave | Carroll | IA | 51401 |
| Current Resident | 14066 Center St | Carroll | IA | 51401 |
| Current Resident | 14067 Jewel Ave | Carroll | IA | 51401 |
| Jamie Neland | 14067 Mt. Carmel Ave | Carroll | IA | 51401 |
| Gary Schmitz | 14068 Center St | Carroll | IA | 51401 |



CPNI Certification Memo

Date: November 1st, 2008

To: Megan Badding

From: Denise Webber

RE: dial-up to high speed Internet

I hereby certify the attached targeted marketing pieces:

| | |
|---|-------------------|
| | Bill Insert |
| X | Direct Mail Piece |
| | eMail Message |

| | | |
|--|------------------------------|--|
| | Bill Message | |
| | Suggestive Marketing Message | |
| | Other: | |

from Western Iowa Networks and/or one of its subsidiary companies is in compliance with The Federal Communications Commission (FCC) Order 07-22. No use of customer CPNI was used without the customer's approval.

A handwritten signature in cursive script, appearing to read 'Megan Badding', is written over a horizontal line.

Megan Badding
Western Iowa Networks CPNI Compliance Officer

WINSpeed November 2008 Direct Mail - Carroll Dial-up Residents



Isn't it time you switched from dial-up to high speed DSL Internet?

DSL makes it easy to shop online, share holiday photos and videos and visit all your favorite holiday web sites.

Check out these new speeds available in Carroll!

1MB.....\$29.⁹⁹/mo

3MB.....\$39.⁹⁹/mo

5MB.....\$49.⁹⁹/mo

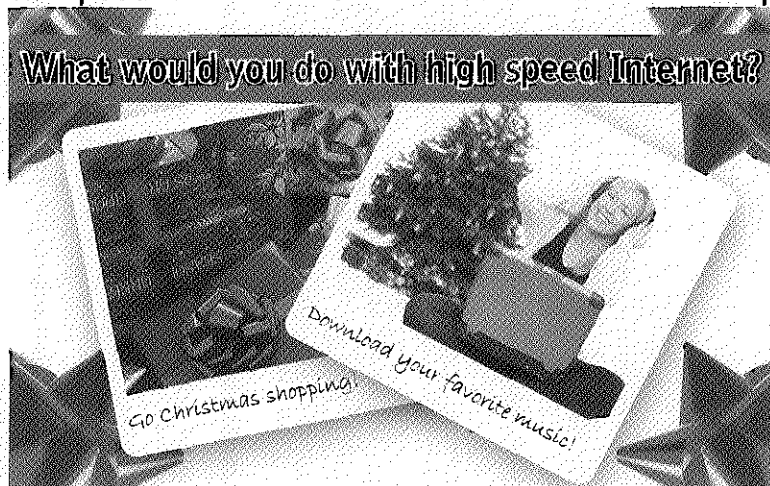


WINSpeed DSL Internet requires WIN's telephone service, a \$50 installation fee, 12 month contract and the option of leasing or purchasing a modem. Rates and speeds may vary depending upon location. Not all services are available in all service areas. Advertised pricing is for residential only. Cancellation of contract will result in back billing of regular applicable charges including any installation costs that may have been waived due to a promotion.

Western Iowa Networks
603 N Adams Carroll, IA 51401

Visit us at
www.westianet.com or call 712-775-2946
Today!

WINSpeed November 2008 Direct Mail - Other Dial-up Residents

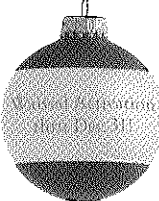


Isn't it time you switched from dial-up to high speed DSL Internet?

DSL makes it easy to shop online, share holiday photos and videos and visit all your favorite holiday web sites.

High speed Internet only \$8 more than dial-up!

256k.....\$29.⁹⁹/mo
1MB.....\$39.⁹⁹/mo



WINSpeed DSL Internet requires WIN's telephone service, a \$50 installation fee, 12 month contract and the option of leasing or purchasing a modem. Rates and speeds may vary depending upon location. Not all services are available in all service areas. Advertised pricing is for residential only. Cancellation of contract will result in back billing of regular applicable charges including any installation costs that may have been waived due to a promotion.

Visit us at
www.westlanet.com or call 712-775-2946
Today!

| Billing - WIN - Western Iowa Networks - [Advanced Search - Dialup customers] | | | | | | | |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------|----------------|----------------|------------------------------------------------------------------------|----------------------------|------------------|--|
| File Edit View Tools Window Help | | | | | | | |
| Drag a column header here to group by that column | | | | | | | |
| <div> <div>Customers</div> <div> Account Explorer Order Queue List Order Launch List Advanced Search Time Unit Management </div> </div> <div> <div>Receivable</div> <div> Billing </div> </div> <div> <div>Usage</div> <div> Reports </div> </div> | | | | | | | |
| Account | Account Class | Account Number | Account Status | Service | Service Address | Service City ... | |
| Alice Husenga | Residential | 00031783-1 | Active | Mon2631 2481169 | 13897 150th St | Arcadia, IA | |
| Alvin B. Sue Mueggenberg | Residential | 00046377-0 | Active | Sammy1 2481126 | 14401 150th St | Arcadia, IA | |
| Evelyn Wokarman | Residential | 00036915-1 | Active | Evelynmw | 218 N Division St | Arcadia, IA | |
| John Grote | Residential | 00043817-7 | Active | Dialup Service | 15831 160th St | Arcadia, IA | |
| Rich Mueggenberg | Residential | 00045867-1 | Active | Dialup Service | 13167 140th St | Arcadia, IA | |
| David Tiefenthaler | Residential | 00060199-4 | Active | Tief | 3991 Sac County Yankee Ave | Auburn, IA | |
| Alan & Paula Wittrock | Residential | 00042795-8 | Active | Apwitt 2481232 | 307 N3rd St | Breda, IA | |
| Brandon Von Glan | Residential | 00027943-6 | Active | Bvonclan | 11489 120th St | Breda, IA | |
| Charles Hundling | Residential | 00005419-5 | Active | Chundling | 12307 Birch Ave | Breda, IA | |
| Chris & Karen Koster | Residential | 00002088-8 | Active | Kos3peck 2481233 | 108 N3rd St | Breda, IA | |
| Chris Brotherson | Residential | 00046158-5 | Active | Cutter | 1210 370th St | Breda, IA | |
| Chris Musselman | Residential | 00048936-1 | Active | Dialup Service | 306 Bruning St | Breda, IA | |
| Clair & Myrna Snyder | Residential | 00025899-7 | Active | Cmsnyds | 403 Ash St | Breda, IA | |
| Dale & Jean Tiefenthaler | Residential | 00027435-1 | Active | Jeanfn 2481158 | 114 Artz St | Breda, IA | |
| Dale & Marilyn Snyder | Residential | 00050728-4 | Active | Dmsnyder 2481281 | 103 Parkview Circle Dr | Breda, IA | |
| Dale Mueggenberg | Residential | 00037675-2 | Active | Rlenemuegg | 12436 Falcon Ave | Breda, IA | |
| Danny & Sharon Snyder | Residential | 00023335-2 | Active | Dsssmks 2481273 | 113 Artz St | Breda, IA | |
| Davey L Kock | Residential | 00006735-0 | Active | Unibeef | 1211 370th St | Breda, IA | |
| David & Mary Wittry | Residential | 00010027-2 | Active | Wkfain 2481258 | 16274 140th St | Breda, IA | |
| David & Shelley Hundling | Residential | 00049480-6 | Active | Hundling 2481214 | 12245 Birch Ave | Breda, IA | |
| Dennis & Angie Ball | Residential | 00053691-8 | Active | Adball | 502 Main St | Breda, IA | |
| Don & Joann Gerken | Residential | 00018730-0 | Active | Dialup Service | 12498 130th St | Breda, IA | |
| Emily & Dan Ferneding | Residential | 00009259-9 | Active | Fern3 | 504 Main St | Breda, IA | |
| Eugene & Joyce Snyder | Residential | 00024362-7 | Active | Snyder2 2481010 | 15567 110th St | Breda, IA | |
| Jeff J & Nancy Pudenz | Residential | 00026922-9 | Active | Nipart 2481013 | 103 Artz St | Breda, IA | |
| Joan Berg | Residential | 00005672-2 | Active | Mooaner | 207 S3rd St | Breda, IA | |
| Joe Headley | Residential | 00048974-7 | Active | Jheadley | 10132 130th St | Breda, IA | |
| Joni Saunders | Residential | 00024107-8 | Active | Dialup Service | 106 Artz St | Breda, IA | |
| Kenneth Snyder | Residential | 00044583-6 | Active | Kesnyder 2481257 | 407 Main St | Breda, IA | |
| Kent & Jill Nulle | Residential | 00040233-5 | Active | Jilcme | 304 Maple St | Breda, IA | |
| Kirk & Bev Finley | Residential | 00060713-8 | Active | Dialup Service | 3954 Sac County Taylor Ave | Breda, IA | |
| Kurt Mosman | Residential | 00037671-8 | Active | Kjnosman 2481256 | 306 Oak St | Breda, IA | |
| Laura Custer | Residential | 00014631-2 | Active | Bstr | 100 Bruning St | Breda, IA | |
| Leroy & Joanel Koster | Residential | 00005674-4 | Active | Dialup Service | 12546 Delta Ave | Breda, IA | |
| Lynn Haberl | Residential | 00010281-0 | Active | Dialup Service | 3334 Sac County 390th St | Breda, IA | |
| Mark & Kristi Peters | Residential | 00020008-0 | Active | Mlwnkfcy | 14831 110th St | Breda, IA | |
| Maurice Julich | Residential | 00043563-0 | Active | Dialup Service | 16268 Hawthorne Ave | Breda, IA | |
| Norma Kennaback | Residential | 00063272-0 | Active | Dialup Service | 303 Artz St Apt 1 | Breda, IA | |
| Count: 349 | | | | | | | |
| | | | | <div> <div>To Excel</div> <div>Preview</div> <div>Options</div> </div> | | | |